

**BC Association of Specialized Victim
Assistance and Counselling Programs**



Annual Report 2007–2008

BCASVACP

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The Board Of The BC Association Of Specialized Victim Assistance And Counselling Programs would like to gratefully acknowledge the funding and working partnerships this year of the following organizations:

Ministry of Housing and Social Development	The Law Foundation of BC
Ministry of Public Safety and Solicitor General	National Victim Policy Centre
Ministry for Children and Family Development	Vancouver Coastal Health
Canadian Women's Foundation	The Vancouver Foundation
BC/Yukon Society of Transition Houses	BC Women's Hospital
Legal Services Society	The Justice Institute of BC
Ending Relationship Abuse Society of BC	RCMP E Division
Vancouver Area Network Drug Users (VANDU)	BC Chiefs of Municipal Police
Access to Media Education Society (AMES)	Pacific Dawn
Deaf, Hard of Hearing & Deaf/Blind Wellbeing Prog.	Britannia Community Centre
The Centre (Serving & Supporting Lesbians, Gay, Transgender, Bisexual People & Their Allies)	BC Federation of Labour Steelworkers Union

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Sarah Leavitt, Sheena Starky

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ADMINISTRATIVE ASSISTANTS

Alison Timmons, Stephanie Bennett

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BACKGROUND

Prior to the existence of the BC Association of Specialized Victim Assistance and Counselling Programs (BCASVACP), provincial funds enabled BC Sexual Assault Centres to meet and discuss issues on a yearly basis. The centres began discussing the idea of forming a provincial association to meet their needs and those of other Community-Based Victim Assistance programs for networking, information sharing and reducing duplication of effort.

A Secretary of State grant enabled a cross-section of individuals from sexual assault centres and other specialized victim assistance programs to meet, consult and formally assess the feasibility of establishing a provincial association. There already were similar provincial entities in place to coordinate and represent Police-Based Victim Assistance Programs, Women's Centres and Transition Houses. However, to this point, sexual assault centres and other specialized victim assistance programs in BC had no networking, supportive, or coordinating body. Individual programs were all struggling in isolation to solve the same problems and to create policies for the same issues.



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In March of 1992, the BC Association of Specialized Victim Assistance and Counselling Programs arose from the founding general meeting. The vast majority of programs across the province joined the Association.

Our mandate is to provide support and training, undertake research, develop and distribute resources and tools, educate the public and government bodies on the needs of victims of violence, develop and maintain standards for the provision of service, and foster the development of cross-sectoral coordination and collaboration. The goals of the Association are:

- To serve as a coordinating, centralized organization in British Columbia that supports and assists individual agencies providing victim and survivor-related support and counselling services.
- To address the needs of programs supporting victims in British Columbia through training, education and information exchange, on issues related to providing service and support for people who have been traumatized by victimization.
- To provide programs across British Columbia with updated, accessible information regarding policy and legislative initiatives or changes and analysis of current relevant issues.
- To work in partnership with other provincial organizations, educational institutions and other key organizations in related fields to ensure that member programs are in a strong position to guide and improve our service to victims of violence in this province.
- To act as a credible and visible liaison between Government and community through coordinating involvement in consultative processes.

As well, by analyzing legislation and policy through a lens that looks at gender, race, class and other forms of marginalization, this organization works proactively in assisting government to remove barriers to the safety of all peoples.

- To manage programs and projects that assist all survivors' efforts to achieve safety, equality and dignity at the individual and systemic levels.
- To educate the public on the issue of victims of violence, particularly women and children who have been victimized by child physical and sexual abuse (recent or historical); relationship violence; sexual assault; and criminal harassment.
- To provide support, information-sharing and networking for specialized support and counselling service providers in an effort to alleviate isolation, maintain healthy organizations and continue to increase skills and knowledge, including the coordination of province-wide training based on needs identified by individual programs.
- To act as a consultant to individual programs in the area of program administration and clinical practice and to offer consultative services to offender-serving programs to prevent the re-victimization of victims of violence.
- To coordinate with other sectors, namely, the justice, health, and social service systems in an effort to increase their knowledge and understanding of related issues to reduce re-victimization and increase support and safety for those who have been victimized.



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At an Annual General Meeting in October 1994, the membership voted unanimously to expand its membership criteria to allow Stopping the Violence (STV) Counselling Programs to become members. It had been proposed that because STV Counselling Programs provide non-residential counselling services to survivors of sexual assault, childhood sexual abuse and/or wife assault, they closely fit with the types of agencies the Association was founded to represent.

Through an interim agreement reached with the BC/Yukon Society of Transition Houses in 2007, the Association began providing support to the new STV Outreach Programs. For similar reasons to the adding of STV Counselling Programs to our membership in 1994, the mandate of STV Outreach Programs is very close to the work of Community-Based Victim Assistance Programs, STV Counselling Programs and or Community Coordination for Women's Safety. It was therefore felt by many across the province that these programs would be an excellent fit with the other programs at the Association. In 2008, this agreement became formal and we welcome the STV Outreach Programs to our ongoing membership.

Currently, 214 programs come under the umbrella of BCASVACP.

CO-CHAIRS' REPORT

As the co-chairs of the BCASVACP Board, we provide a report each year to our Membership that reflects our direct involvement in overseeing the functioning of the organization, which provides training, support and practical resources to Community Based Victim Assistance programs and STV Outreach and Counselling programs across BC.

In order to make informed decisions and keep an accurate overview of the financial health of the Association, we participated this past year in three in-person Board meetings in Vancouver, plus several by teleconference. In addition, each of us participated in the various committees that address critical matters, such as Personnel, Financial management and oversight, Membership, Policy and any Ad Hoc committees struck to work on emerging issues.

The program activity of the Association last year was, as always, intense, wide-ranging and so relevant to the work we all do. Some of the activities that stood out this year, in our view, were:

- the development of the STV Core Training for the STV Outreach workers, developed in partnership with the BC/Yukon Society of Transition Houses;
- the development of Third Party Report protocols, spear-headed by our Community Coordination for Women's Safety program which resulted in the province-wide procedures and training in collaboration with victim service workers and the police. This initiative will benefit sexual assault victims who may now be more willing to tell their stories in a safe, supportive environment;
- the implementation of the Renewing Resources project which focuses on working with resource industry Health and Safety Committees to provide training on violence in relationships to men in the workplace. The project provides a way to reach out to men, encouraging them to take responsibility for speaking out about this critical and often unspoken issue;
- the creation of the training curriculum for the Safe Choices Program, which brings a consistency and an ability to take the materials on violence in LGBTQ relationships beyond the lower mainland; and
- the precedent setting acquiring of intervener status as a party to the proceedings of a high profile public inquest into the death of a woman murdered by her ex-husband (the Lee Inquest), which meant that for the first time, the victim's voice was clearly represented.

It is programs like these and the leadership behind them that expand our collective ability to help and support those many individuals whose voices still need to be heard.

Each year our Association presents a two-day Annual Training Forum, which we hope all of you recently enjoyed. Last year's theme was Freedom from Violence: Navigating the Intersections of Trauma, Mental Health and Substance. Your feedback was extremely positive. The Annual Training Forum is dedicated to featuring dynamic, stimulating, groundbreaking speakers, who help us to expand our knowledge and result in heightened commitment to our work. These events continue to be a highlight of the Association's year and we continue to be proud of the quality and relevance



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of these events. We would like to express our thanks to our dedicated staff who work so hard to make this possible.

Financially, as the Auditor's Report reveals, the Association was able to obtain funding for and manage, a broad array of programs, which are managed with competence and efficiency. We find that the books are kept in an easily comprehensible and transparent manner and indicate that the Association's financial health is excellent.

Yes, we have a strong, vital Association behind us, and who are these incredible women who make all of this possible? We have the good fortune to have Tracy Porteous, who for 13 years has tirelessly provided her remarkable leadership, not only to our Association, but to the anti-violence sector in general. We also want to express our profound gratitude to the other wonderful women who make up the rest of our small but exceptionally valuable staff team: Habiba Rashid, Office Manager; Connie Bonsteel, Program Manager; Harjit Kaur, Special Projects Manager; Stephanie Bennett, Admin Support and Sheena Starky, Communications Coordinator. Our Association benefits so much from their collective energy, brilliance, and commitment to anti-violence work.

In addition, we want to acknowledge those women who have worked so hard on behalf of all of us but have left the Association in the past year. Susan Armstrong served as Program Manager, bringing a formidable breadth and depth of knowledge and organizational ability to the job. Sarah Leavitt, Communications Coordinator is a writer and clear communicator whose skills were unsurpassed. We also said goodbye to Allison Timmons who was a refreshing addition to her team in her role as Administrative Assistant.

Last year we also said goodbye to two Board members, Sandra Beggs and Nancy Taylor. We continue to benefit from Sandra's good work in her new role as Coordinator of the Renewing Resources project. Nancy has moved on to work on a Master's Degree and we miss her wisdom and positive view of the world.

Our current Board for 2007-2008 consisted of Jennifer Woods, Brigit Atkinson, Sonya Boyce, Jan Cotterell, Aimee Thompson, Jasmine Lothien, Bally Bassi, Grainne Barthe, Cathy Welch and Marsha Early. As co-chairs, we want to express how rewarding it is to work so closely with such truly collaborative, dedicated, strong women.

And ultimately it is the survivors of violence who we come here to honour - those who live with violence and those who are recovering from the trauma of violence, who bring their courage and resilience and work with us to make the world a safer, more accepting place for all of us. We continue to dedicate ourselves to this most inspiring and important work.

Respectfully submitted
Cathy Welch
Co-Chair

Marsha Early
Co-Chair



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EXECUTIVE DIRECTOR'S REPORT

The Year in Review April 2007 – March 2008

I am honored to be offering my 13th Annual Report to our Members and partners. The innovative work embarked on and the continued commitment by the staff, Board and Members of this Association each year never ceases to astound me.

As we all know, the progress of social change and social policy reform is slow. Many of us have been doing the work for many years and can testify to the often frustratingly slow pace the policy clock ticks. But I can say, with much pride and pleasure, that your Association not only keeps bringing forward innovative ideas to increase safety and efficiencies, supports and reforms, but more, is actually startlingly successful in forming important partnerships to bring about advancements in policy and programs for the betterment of all those affected by sexual and domestic violence, child abuse and criminal harassment.



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In the year 2007-2008, BC became the first and only province in Canada, and we believe the world, to create and implement the ground-breaking new provincial policy called Third Party Reporting. Great thanks are owed to our highly successful Community Coordination for Women's Safety Program (CCWS) for carrying forth this Association's vision to fruition. Because of the commitment from this Program and our partners—the BC Chiefs of Police, the RCMP and the Vancouver Police—survivors of sexual assault, perhaps the most unseen and unheard of all serious crime survivors, can have access to a new kind of justice. This new provincial policy will allow sexual assault survivors, who are unwilling or unable to report to the police directly, to provide police with information about a sexual assault they endured. Reports will be made anonymously through the Community Based Victim Assistance Programs (CBVAPs). This new bridging will provide survivors with new gateways to support services and provide police with new information to assist them in tracking serial sexual predators.

This year we also embarked on a powerful collaboration which culminated in the production of a new evidence-based paper that outlines 76 recommendations our province could undertake to increase the safety of women and their children in the area of domestic violence. The paper is called *Keeping Women Safe*, and was produced in collaboration with the Victoria VAWIR Committee, MPSSG, lawyer Diane Turner and Judge Josiah Wood. Completed in April 2008, it outlines 8 critical components of a framework for an effective, specialized response to domestic violence.

At the end of April 2008, a Coroner's Inquest was held to investigate the Park-Lee murder-suicide in Oak Bay, BC in September 2007. Building on the interest that the Coroner's Office had shown in our *Keeping Women Safe* report, the Association collaborated with lawyer Diane Turner to apply for standing in the Lee Inquest. Our application was accepted, making

BCASVACP the first provincial victim-serving organization to ever participate in an Inquest in BC. Funding from the Law Foundation allowed us to retain Diane Turner as our counsel. Having status at the Inquest gave the Association the right to call and question witnesses. As Executive Director, I presented evidence related to risk factors for women in violent relationships and outlined the recommendations in the report for increasing women's safety. We also brought in Dr. Lori Haskell, an Ontario psychologist to testify about survivor post-traumatic stress, how difficult it can be for survivors to disclose abuse and how to recognize risk indicators. The Inquest was suspended on May 7, 2008 and will continue after the courts decide whether our Crown should be called to testify.

As a result of our involvement in the Inquest, we fielded numerous media inquiries that resulted in a level of public and media education that we had never seen before. For over two weeks, media sustained interest in the Inquest and the facts of the case. Subsequent reporting was intelligent and sympathetic to the issues we were raising.

Also on the topic of CCWS and social policy advancements, we are currently undergoing intensive work in many other areas: the development of a provincial information-sharing protocol; reviewing and making submissions regarding changes needed to the Family Relations Act (FRA); working in partnership with MPSSG, developing a Protection Orders Enforcement Matrix and looking at possible changes to the Victims of Crime Act (VOCA) to enable better and more seamless referrals to the programs; working with Crown to develop a tool for collaborating with Court Personnel; working across many ministries on the enforcement of breaches of release conditions; looking at issues related to police and Crown stats collection; working with ERABC on the need for treatment for voluntary men; and of course, most by now know of the innovative protocol we developed with the RCMP called the Safety Issues Protocol for fast-tracking problems with police response when safety is an issue.

Additional highlights this year include a historic and revolutionary partnership with ERABC in a broad-based provincial prevention initiative involving men from the forestry and mining industry in BC. Activities include training management, union leaders and human resources staff in the sector to understand the signs and symptoms and what to do should domestic or sexual violence be present. The project is also creating links between the industries and local anti-violence agencies, and creating practical accessible resources to be used within the sector.

As a creative tool to encourage men in these workshops to begin speaking up about violence against women in their communities, we created a landmark film entitled *Men Speak Up: Ending Violence Together*. We believe this to be an important new public education tool that combines television news clips with a collection of statements from prominent male leaders in BC about the importance of men addressing violence against women. Participants include legislators, police, union leaders and counsellors of abusive men—Ujjal



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Dosanjh, Wally Oppal and Jim Sinclair are just some of the prominent leaders who came forward to help with this project.

Another major credit to this project surrounds the work we are doing with WorkSafe BC. In the process of having our industry workshops approved, we jointly discovered with WorkSafe BC that their *Violence in the Workplace* provincial curriculum does not make mention of violence against women in any form. They asked us, and we agreed to assist them in updating their materials. In the future, all employees in BC receiving their training (and we are talking thousands each year) will benefit from the inclusion of our materials on violence against women!

After several years of partnering with the BC/Yukon Society of Transition Houses (BCSYTH) and the BC Women's Hospital, the Association is pleased to announce the completion of a new training curriculum for the Ministry of Children and Family Development (MCFD). We are currently in negotiations with the MCFD to secure funding for a pilot project, and we hope to announce soon a launching of this initiative.

Since taking the STV Outreach Programs under our wing, we've been focused on developing training to support frontline workers in this new sector. Our new STV Outreach curriculum, which comprises three, four-day modules of scripted core training, is set to launch this year. We're eagerly anticipating the initial feedback and look forward to continually improving the materials.

The Association was recently awarded a three-year grant from the Law Foundation to consult, analyze and undertake action to address serious policy gaps or problems that compromise the safety of refugee, immigrant and non-status women. We are excited to be working closely with a number of other organizations—including MOSAIC, the Vancouver and Lower Mainland Multicultural Family Support Services and others and look forward to raising awareness of this issue and pioneering important policy changes for these women.

Another of the Association's notable accomplishments this past year is our leading the development of the 16 Briefing Note series on the critical elements of an effective response to violence against women. Developed in collaboration with BCYSTH, each note explores one element required for an effective, specialized response that will address the diversity within BC communities. Together, they provide what we hope will be the foundation for a strategy to address violence against women in this province.

This year, as in years past, we are producing an Association calendar featuring the work of Sheila Norgate, an accomplished and respected contemporary Canadian artist. The calendar is extremely popular and we always receive positive feedback from those who look forward to receiving their copy each year.

As always, we are grateful to our funders. The Ministry of Housing and Social Development (formally the Ministry of Community Services) and the Ministry



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of Public Safety and Solicitor General for providing funding for our direct service and support to programs, as well as funding for many of our special projects. Staff at both ministries are ever committed to ending violence and assisting us to supporting the programs across BC.

We also thank the National Victims Policy Centre, Vancouver Coastal Health, the Vancouver Foundation and the Canadian Women's Foundation for their major contributions to our programs and projects.

The Vancouver office staff—Habiba Rashid, Office Manager; Connie Bonsteel, Program Manager; Harjit Kaur, Special Projects Manager; Sheena Starky, Communications Coordinator and Stephanie Bennett, Admin Assistant—collectively work tirelessly every day to ensure that all the work gets done. They care very deeply about the anti-violence programs in BC and the importance of the work in each community. We sadly said so long to Susan Armstrong, Program Manager, Sarah Leavitt, Communications Coordinator and Alison Timmons, Admin Assistant. They too contributed enormously this year as well and we miss them very much.

Our CCWS team—Gail Edinger, Regional Coordinator working out of 100 Mile House; Michelle Novakowski, Regional Coordinator, working out of Kelowna; and Gisela Ruebsaat, Issues Analyst, working out of Victoria—continue to make a difference every day in the lives of frontline workers and women victimized by violence, by working to identify and remove local, regional and provincial barriers to women's safety.

Britt Permien, our creative graphic designer, continued her great work on the Association's newsletter and the Annual Training Forum brochure.

The volunteers on our Board of Directors are amazing as well. I cannot say enough about them for the hours of work and for the patience and creative insight that helps keep the Association the strong and healthy organization that it is.

Aside from the specific work and projects I highlight here, we are busy all year long trying to represent the interests of our Membership. We are involved in numerous projects (outline below) and other coordinated by others - we attend various meetings and respond to varied requests for information. Part of our mandate is to provide advice to government on contemplated policy and programs. We continue to do that and work to link some of these initiatives directly to you.

Below you will find perhaps a clearer articulation of all of the specific projects we have been involved in this year, many of which I have not mentioned in this highlights section of my report. But before I go on to outline this work, I just want to honor the work in the field. Day after day, we hear of the harrowing and valiant efforts that members bring forth to support women and children and sometimes men too who have experienced violence. Without you, survivors would have nowhere to turn, so you have my continued respect and deep thanks.



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PROGRAMS, PROJECTS AND INITIATIVES REPORT

Funding for the direct services to programs is provided by the Ministries of Housing and Social Development and Public Safety and Solicitor General. All other funding is noted where applicable.

I. ONGOING PROGRAMS

I.1. Direct Support to Programs, Consultation and Referrals

We provide support on a daily basis to front-line workers and administrators in STV Counselling Programs, STV Outreach Programs and Community-Based Victim Assistance Programs around the province. This section will highlight some of the key issues that we responded to in the field this year.



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- **Worker safety:** Workers across the province have expressed concerns for their own safety when working with survivors of abuse. Clients' abusers, as well as the abusers' extended family, friends, fellow gang members, pimps, etc, may pose a threat. This is particularly true in smaller communities, where worker anonymity is difficult or impossible to maintain. Workers have called the Association for information and ideas about increasing safety, and to express their desire for funding to support enhanced security systems for their workplace.
- **Organized group perpetration:** We have received calls about safety concerns, and requests for information and training, from frontline workers whose clients are being abused by cult members or by people involved in organized crime. We have been receiving more and more calls on this subject over the past year.
- **Requests for training:** We have received requests for information and training on the following issues at future Annual Training Forums: safety and risk assessment, risks associated with sexual exploitation of youth, Internet safety, coordination of anti-violence services in disasters, working with women with low literacy, working with women with physical and mental disabilities, how trauma affects brain function, how the impact of trauma varies across cultures, and responding to violence in same-sex relationships.
- **Recurring questions on our listservs:** providing transportation for clients—safety for workers, agency policy, funding for providing this service; working with women who have been charged with assault; sexual assault coordination protocols; STV program requirements and accreditation; access to RCMP VIR policy; bail condition variations; STV salaries; difficulty obtaining restraining orders under the Family Relations Act.
- **Requests for information and support for STV Outreach:** Issues brought to us by these programs include: questions about records management, the need for Outreach training, counselling services Outreach workers should provide, Outreach workers' access to justice system information, ethics, files being subpoenaed, risk assessment and safety planning, women being charged, immigration related questions,

clinical supervision, intake procedures, mental health and substance use, third party reporting, WCB and ICBC access to client files, accreditation, etc. We have also received calls from agencies who administer Outreach programs and have questions related to administration.

Programs also continue to contact us about challenges that have been ongoing for a number of years. Please go to our website to view reports of issues from previous years. Some of these include:

- The need for improved connections between immigrant/settlement workers and anti-violence workers and the need for interpretation for women who are at risk and who have little or no English.
- Working with survivors who have complex mental health issues while maintaining staff safety and the need for coordination between health, mental health and addiction services.
- The need for critical incident debriefing on a regular basis.
- The problem of dual arrests or women being arrested in relationship violence cases.
- Referrals from police and PBVS to CBVAPs.
- Overall lack of response to high risk breaches.
- Issues related to the lack of hospital response to sexual assault.
- Lack of sexual assault counselling services for young women.
- Need for better coordination with and training of MCFD workers.
- Lack of safety planning being done by most other relevant sectors, i.e. police, Crown, MCFD, health.
- Lack of coordination between civil and criminal orders.
- Funding is an issue for most programs across the province, especially CBVAPs; the programs report that demand is exceeding their ability to respond.
- Wages for CBVAP and STV Counselling and Outreach workers are a real issue that needs to be addressed.
- Recruitment and retention of staff, especially in the North, related to low wages and accreditation.
- Court orientation and accompaniment consuming major amounts of staff time and resources (these cases are too complex to be handled by volunteers).
- Courthouse and hospital closures resulting in increased travel time and travel budgets for accompaniments.
- High need for legal support and advocacy for women with complex family court cases, especially where litigation is used to continue the abuse. The inability of clients to access legal representation in family law cases continues to be a serious issue for our programs and the people who use them.
- Poverty across the province: agencies needing to become involved in activities beyond previous mandates to address food and shelter needs of clients. Front line workers report that the lack of social housing and low social assistance rates force some women to stay in abusive situations.
- Inquiries about assaultive men's treatment programs for non-court mandated offenders.



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I.2. Newsletter

We publish three newsletters per year. We continue to choose an emerging issue as the theme for each newsletter. Our summer newsletter focused on the elements of an effective specialized response to violence against women, and included examples of successful projects from across BC. Our fall newsletter was published in time for our 2007 Annual Training Forum, and included articles on substance use and mental health issues, the theme of our Forum. The February issue focused on social enterprise. Our members continue to express their appreciation for the in-depth articles and practical tips and resources included in each issue. Previous newsletters are now also available on our website!

I.3. Website And Listservs

We officially launched our new website, www.endingviolence.org, at our 2007 Annual Training Forum. Many thanks are owed to MHSD and MPSSG for the funding that allowed us to rebuild the entire site! The new features have been very well received by our members and others in BC who are looking for information and resources on violence against women. Currently we are averaging 9000 hits per month by users of this website. Some of the most significant improvements include:

- Clearer design and more intuitive navigation.
- A search engine on the site.
- A Calendar of Events with all Association activities listed.
- A What's New listing.
- Streaming videos from the 2006 and 2007 Annual Training Forum keynote speeches—videos from past Forums will always be available on the site.
- Online listserv sign-up.
- Links to other sites and materials concerning violence against women.

We have four listservs: one each for STV Counselling, CBVAPs, and Community Coordination Initiatives, and, most recently, STV Outreach. The listservs continue to be an important source of discussion and information sharing among programs across BC, which could not happen without this resource.

I.4. Regional Support Conference Calls

Each year we conduct a series of regional conference with each sector under our umbrella. At these calls, front line worker have an opportunity to talk about the issues facing them and their clients and discuss solutions. These calls continue to prove to be an important means of support for many workers who are otherwise isolated and also provides a critical opportunity for us to track regional and provincial trends and issues. At the consultation of each set of conference calls, the Assn. produces a report for each sector. The reports from these calls are then send out to the programs, provided to government and posted on our website.

I.5. Community Coordination for Women's Safety

This major provincial program provides assistance to BC communities to develop new models or improve existing models of cross-sector coordination on violence against women. Coordination brings together different sectors in

a community—for example, police, crown, child protection, victim assistance, transition houses, health care, Aboriginal services, etc—to ensure that all services work together as effectively as possible.

Our program works with urban and rural communities, and women who face particular discrimination in those communities; including Aboriginal women, women of colour, immigrant women, low-income women, women with disabilities, lesbians, transgender women, older women and young women.

We are guided by a Provincial Working Group that includes senior personnel in government, police and community agencies. This group provides input to CCWS on issues that relate to their field of professional expertise and identify local and provincial strategies to help enhance coordination and implementation of violence against women policies to increase safety.

Over the past year, the Program has completed many exciting initiatives that provide concrete improvements to women's safety in BC. Communities throughout the province continue to benefit from the direct service funding provided to the program by the Ministry of Housing and Social Development, which gives us the ability to plan and undertake ongoing initiatives to increase women's safety.



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Community Development

- During this year, Regional Coordinators travelled to 25 communities to lead planning, strategizing and training events. These communities received training in important skills and information related to coordination without having to travel to an urban centre.
- Support was also provided to over 100 communities during this period via telephone and email. These coordination initiatives received essential information and support in a timely manner, increasing their capacity to address women's safety.

Intersectoral Solutions Management

CCWS planned and facilitated 2 Provincial Working Group meetings this year as well as a special Working Group meeting to obtain input on a major paper we collaborated on called, ***Keeping Women Safe***. The collaboration included the Victoria VAWIR Committee, MPSSG, lawyer, Diane Turner and Judge Josiah Wood. The paper was completed in April 2008, and outlined 8 critical components of a framework for an effective, specialized response to domestic violence. These included:

1. Managing risk and victim safety
2. Offender accountability
3. Specialized victim support
4. Information-sharing
5. Coordination
6. Domestic violence policy
7. Use of specialized expertise
8. Monitoring and evaluation



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CCWS also launched a major new initiative called **Third Party Reporting** across BC. We were successful in gaining approval for a provincial protocol from municipal police and RCMP. Third Party Reporting (TPR) is a process that provides an alternate means of communicating information on sexual offences to police that provides for survivor anonymity. The process is offered to survivors of sex crime who are not presently prepared to approach police directly. TPR is used only after all other alternatives have been explored. For many survivors who would not otherwise be willing to talk to the police, having a third party involved can provide an opportunity to provide police with information, that they in turn can use for tracking serious sexual predators. It is believed that by offering this alternate means of reporting, this process will also provide survivors the opportunity to connect with community support services to help her deal with the often devastating psychological consequences of sexual assault. We obtained funding to hold training sessions throughout BC for community-based and police-based victim assistance workers and police officers from the Department of Justice and the RCMP.

This year we have also been meeting with RCMP Headquarters on the issue of **women being arrested**. Thanks to many of the Association members and others on the front line who have continued to report to us about this increasing phenomenon. We have collected information from the programs, developed material for the police and agreed to provide the RCMP with training on the issue.

Resource Development

Each year, CCWS produces numerous resources to assist people in the field to analyze issues from a cross disciplinary perspective. Resources produced this year include:

- Backgrounder on Dual Arrests
- Backgrounder on Third Party Reporting: Access to the Criminal Justice System for Marginalized Victims of Sexual Assault
- Updated versions of Coordination Supports for Communities and CCWS Services Available
- Updated list of BC Coordination Initiatives
- News Bulletins
- Submission to the Family Relations Act Review

Training

The fifth **Community Leadership Training** was offered in Vancouver in March 2008. The 17 participants in the training were extremely positive about all aspects of the training.

Training sessions were also provided to those managing a coordinated response and professionals in other sectors on the following:

- Dual Arrest and the Myth of Mutual Battering
- Risk Assessment and Safety Planning
- Managing Battered Women's Reluctance
- Violence Against Women Coordination – Getting Started
- From Issues Analysis to Practice Protocols

- Sexual Assault Coordination Across the Sectors
- Protecting Privacy for Survivors of Violence— Records Management for Anti-Violence Workers
- Understanding the Cycle of Domestic Violence

CCWS also plays an important role in developing and delivering training at the Association's Provincial Annual Training Forum. CCWS coordinated the following workshops for the event:

- Specialization in Practice: Justice System Approaches
- Collaboration to Support Women with Trauma and Substance Use Issues: The Seeking Safety Model

The work of CCWS is multi faceted and the list of impacts and accomplishments too long for this report. In addition to the above, the program also assists people in accessing and using resources on CCWS website; leads important discussions on the CCWS listserv; develops recommendations, strategies, protocols and solutions to provincial policy issues and identifies issues that are of particular concern to rural and isolated communities and marginalized groups within these communities.



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I.6. Safe Choices Support and Education Program

The Safe Choices program is funded by the SMART Fund of the Vancouver Coastal Health Authority. The purpose is to improve the health and safety (physical, sexual and emotional) of women in same-gender relationships by increasing options for intervention and support, and by removing barriers to health care and social services for women in abusive same-sex relationships in Vancouver. The program continues to receive many requests for training, consultation, healthy relationship workshops and written materials about same-gender relationship abuse. There has been increased awareness about the program and we are starting to be recognized as a leader in this area locally and across the country.

Training, Consultation, Referrals and Resource Development

We provided a number of consultations and trainings to other service providers and organizations working with lesbian, gay, bisexual and transgender people and specifically in the area of same-gender partner abuse. We continue to distribute the five pamphlets developed through the provincial LGBT anti-violence project.

Our new curriculum has been distributed to agencies/service providers across BC and an announcement regarding its availability was placed on the nation wide LGBT "Let's Talk About Health" email newsletter.

Recently we analyzed evaluation forms from our workshops and discovered that: 90% of participants in the Healthy Relationship workshops for queer women indicate that they have greater knowledge and skills to create healthy relationships. Women tell us that a significant outcome of these workshops is how they help to

reduce isolation. Organizations and service providers who attended our trainings have indicated that the training has helped them to offer services that are more accessible and responsive to queer women who have experienced abuse. 100% of the participants indicated that their overall knowledge and skills in the area of abuse in same-gender/sex relationships had improved.

Community Partnerships

Safe Choices entered into a number of exciting partnerships this year, including: a partnership with the Deaf, Hard of Hearing and Deaf-Blind Well-Being Program (Well-Being); a partnership with Britannia Community Centre; and a partnership with The Centre (for LGBT people and their allies) and Battered Women's Support Services (BWSS) which led to Safe Choices workshops becoming a regular component of these organizations' volunteer training programs.



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II. TRAINING

II.1. STV Counsellor Core Training 2008

The STV Counsellor Core Training began in February; there are three, four-day modules in the training. The last module was completed in May. Twenty-seven counsellors participated from 18 communities. Evaluations for the training have been extremely positive.

II.2. Annual Training Forum, November 21 and 22, 2007— Freedom from Violence: Navigating the Intersections of Trauma, Mental Health and Substance Use

Once again, we hosted a very successful Annual Training Forum. Frontline workers have consistently requested training in this area. We were pleased to be able to provide keynote addresses and workshops by experts in the field.

Videos of the keynote speeches are available on our website (www.endingviolence.org/public_education_tools).

II.3. STV Outreach Core Training Development

The Association and BCYSTH received funding from MCS to develop training for Outreach workers. The curriculum developed was based on the Association's STV Counselling, Risk Assessment and Safety Planning and Sexual Assault trainings and many of our other topic-specific workshop trainings, and on the BCYSTH's core training. The training consists of three, four day modules. We also negotiated an exciting and innovative online pre-training module that covers the basic aspects of the justice system.

II.4. Sexual Assault Incorporated into the Victims Assistance Program Core Training

We are pleased that the VSCPD decided to make our training "Supporting Survivors of Sexual Assault" part of the core training for Victim Services workers held in March 2008. The Association delivered the 2.5-day module and the JIBC managed it.

II.5. Best Practices Approaches: Child Protection and Violence Against Women

The Association partnered with the BC Women's Hospital and the BCYSTH to develop training for child protection workers, victim services staff and others, based on the MCFD Best Practices document that we developed collaboratively with the Ministry. We received funding for this project from MCFD and worked in collaboration with BC Women's Hospital, the BCYSTH and MCFD. The work is now complete and ready for delivery, and includes PowerPoint, case studies and curriculum.

II.6. BCASVACP Training for Other Sectors on Cost Recovery Basis

In response to requests from other sectors, the BCASVACP investigated the possibility of providing our STV Core training to workers outside the sector. We only received a few concrete expressions of interest and were not able to move ahead with this project.

II.7. Workshop for Poverty Law Advocates

In February, CCWS, on behalf of the Association, conducted two training sessions for all Legal Services Society intake workers at their conference on dealing with calls related to domestic violence.

III. SPECIAL PROJECTS

III.1. Renewing Resources—Training for Managers in Resource-Based Industries

In a historically significant collaboration, the BCASVACP, in partnership with ERABC, is engaged in a broad-based provincial prevention initiative involving the forestry and mining industry in BC. This project is funded by an MCS Partners in Prevention grants.

This project began last year with the goal of supporting some of the resource sector (mining and forestry) in addressing violence against women. Activities include training management, union leaders and human resources staff in the sector, creating links between industry and local anti-violence agencies and creating practical, accessible resources to be used within the sector.

An advisory committee was set up for the project that includes representation from anti-violence programs as well as BC Federation of Labour, United Fishermen and Allied Workers' Union, Mining Association of BC, Council of Forest Industries, Association for Mineral Exploration of BC, United Way, Canadian Labour Congress, United Steelworkers and the Ministry of Community Services.

Another exciting part of the project is the development of a DVD to be used in training. See separate section on Men Speak Up.



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III.2. Wages and Benefits Survey for STV Outreach and Multicultural Outreach Programs

In an effort to map the wage and benefit continuum of this sector, we surveyed all STV and Multicultural Outreach programs this year, similar to what we did last year for the CBVAP and STV Counselling programs. A summary of the responses has been prepared and distributed to the STV Outreach listserv.

III.3. Consultation with Victim Support Services of Tokyo

In September we were pleased to host a meeting with eight staff members of Victim Support Services of Tokyo. We were joined by Victim Services workers in the Lower Mainland. The visiting victim service workers were interested in learning about how community-based victim services work here; they were in the process of visiting a number of communities across Canada. The Tokyo Service is housed at a university, and most of the staff are professors of psychology or psychiatry. It was an important international opportunity to share information.

III.4. Research on Sexual Exploitation

The Association has joined a steering committee for a new research project led by the Justice Institute of BC on sexual exploitation of Aboriginal youth. This research is in the planning stages, and arose from the Assistant Deputy Ministers' Committee on Sexual Exploitation.

III.5. Framework for Fee-for-Service STV Counselling

A few anti-violence programs in BC have set up a fee-for-service framework for their programs. The Association has formed an ad hoc committee to explore how this could be transferred to STV Counselling Programs throughout BC. This does not mean that women would pay for counselling services. Rather, it would allow the program to bill the Crime Victim Assistance Program if the women are eligible to receive counselling funds from them. Also, once a program has such a framework and is able to then determine the cost of counselling sessions and other services, they could use this information in fundraising efforts to inform donors how their money was being spent.

III.6. Victims' Week Breakfast

The Association partnered with Police Victim Services (PVS) and VSCPD to put on this event to mark the national and provincial Victims of Crime Awareness Weeks and Prevention of Violence Against Women Week. The breakfast was held in April, 2007 in Vancouver. We were very fortunate to get a joint grant from the National Victims Policy Centre to put on the event. It was a great opportunity for us to launch our For the Dignity of Women materials. Family Services of Greater Vancouver (FSGV), PVS and VSCPD launched materials as well. Anti-violence workers who have been in the sector for five or more years were also honored at the breakfast.

IV. RESOURCE DEVELOPMENT



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IV.1. Freedom from Violence: Tools for Working with Trauma, Mental Health and Substance Use

The Association received grants from the Vancouver Foundation and the Canadian Women's Foundation to develop a resource tool kit for CBVAPs and STV Counselling and Outreach Programs, focusing on the interconnections of mental health, addictions and violence. We oriented frontline workers and managers to this material at the 2007 Annual Training Forum. Feedback thus far has been overwhelmingly positive.

IV.2. Revised Tool Kit for Marginalized Women

Residents and service providers of the Downtown Eastside of Vancouver (DTES) requested that the BCASVACP produce an abridged and tailored version of *Freedom from Violence: Tools for Working with Trauma, Mental Health and Substance Use*, for use with peer support workers and service providers in the DTES and in other communities across the province who work with highly marginalized women. Utilizing a peer driven consultation and review process, an abridged Toolkit and DVD is being developed. The women will work with a production/facilitation team to develop an accompanying DVD that will illustrate ways how to manage conversations that are relevant in enhancing safety for this population of women. This too is being funded by the Vancouver Foundation and the Canadian Women's Foundation.



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IV.3. New Film – Men Speak Up: Ending Violence Together

This important new public education tool combines television news clips with a collection of statements from prominent male leaders in BC about the importance of men addressing violence against women. Participants include legislators, police, union leaders and counsellors of abusive men—Ujjal Dosanjh, Wally Oppal and Jim Sinclair are just some of the prominent leaders who came forward to help with this project. The film was completed and launched in April, 2008 in Vancouver with the help of a grant from MPSSG. Funding for the film development came from MHSD through the Renewing Resources Project. With funding from MPSSG, we distributed the film to all the anti-violence programs under our umbrella.

IV.4. 2008 Calendar for Programs

The Association produced calendars for the second year and provided them to all programs as a social marketing tool. Sheila Norgate once again generously donated her artwork. Programs have expressed their appreciation for this resource.

IV.5. Analysis and Action on Policy Barriers Facing Women Who Are Immigrants, or Without Status and Have Experienced Violence

This 3 year project is being funded by the Law Foundation of BC. The overall objectives are to analyze and undertake action to address serious policy gaps or problems that compromise the safety of refugee, immigrant and non-status women who experience violence.

Specific Objectives: By the end of this three-year project we will: mitigate already identified public policy or practice issues that have been identified to be undermining the safety of refugee, immigrant and non-status women who experience violence; expand on research we have already undertaken on this issue by consulting further with experts; develop partnerships with legal, anti-violence and immigrant-serving agencies to carry out these plans; develop at least 10 policy backgrounders containing legal analysis and suggested solutions on key topic areas to present to policy makers; produce educational materials for workers in anti-violence, legal and immigrant-serving agencies to assist them in supporting women who face these barriers; mitigate policy issues with a view to improving public policy in this area. Look for more about this in next year's report.

V. POLICY AND LEGAL ANALYSIS

V.1. Violence Against Women in Relationships

The Association, together with the BCIFV and the BCYSTH, has prepared 16 Briefing Notes: *Critical Elements of an Effective Response to Violence against Women*. This is a series of documents, each of which articulates an element of effective specialized response to violence against women. Our hope is that these materials will assist government in understanding what is needed for an effective response to violence against women in BC. These briefing notes have been sent to the Premier, Cabinet ministers, Deputy Ministers and Assistant Deputy Ministers and Directors of relevant ministries, along with requests to meet with each ministry regarding the recommendations relevant to that ministry. Because of the timing of the completion of the briefing notes, we hoped that they might have helped inform people attending the Premier's Congress on violence against women, held in April, 2007. However, the notes were intended to be used well beyond the Congress, as key stakeholders in BC continue to investigate the use of specialized responses. The elements can serve as the foundation for a provincial strategy to address violence against women. The Briefing Documents summarize these critical elements:

1. Specialized Support for Women Who Are Victims of Violence
2. Effective Referral to Community-Based Victim Services
3. High-Risk Information-Sharing Protocol
4. Barriers to Women's Participation in the Criminal Justice Process
5. Addressing Gaps in Services for Marginalized Women
6. Effective Enforcement of Protection Orders
7. Specialized Justice Processes for Domestic and Sexual Violence
8. Coordination of Responses to Violence Against Women
9. Provincial Justice Policies on Violence Against Women and Children
10. Treatment for Assaultive Men
11. Establishment of a Domestic Violence Death Review Committee
12. Addressing Sexual Assault
13. Third Party Reporting in Cases of Sexual Assault
14. Legal Aid and Related Family Law Services for Abused Women
15. Training on Violence Against Women
16. Prevention of Violence Against Women



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V.2. Family Relations Act Review

The BCASVACP and CCWS completed a submission for the Ministry of Attorney General's review of the Family Relations Act. The submission responds to specific questions posted on the website of the MAG regarding proposed reforms to the Act. We submitted a preliminary submission at the beginning of the review, which we later expanded with the assistance of members of the CCWS Working Group. During the review we liaised with other community organizations involved in responding, including West Coast LEAF, SPARC, and members of the private bar. The submission was sent out on our listservs and was posted on our website.

VI. PROGRAM REPRESENTATION TO AND ASSISTANCE TO GOVERNMENT

VI.1. The Premier's Congress on Violence Against Women

The Congress was held on April, 2007, at the Wosk Centre for Dialogue in Vancouver. We were pleased to have the opportunity to attend and raise issues that programs have been telling us about. We very much look forward to seeing what concrete outcomes result from the Congress.

VI.2. Consultation/Meetings with Ministry of Community Services (now MHSD)

The Association meets with the Ministry on an ongoing basis to consult and raise issues from the field. Our Board and staff have met with Minister Chong and with the Deputy Minister, Assistant Deputy Minister and Director at MCS at various times this year. The meetings were intended to dialogue about program related issues and to demonstrate the effectiveness and cost efficiency of funding provincial organizations. We met with staff of the Stopping the Violence Branch of MCS this fall to provide an overview of the work of the Association and the work of STV Counselling and Outreach programs. We also outlined emerging and ongoing issues that are having a serious affect on STV Counselling and Outreach programs. Issues noted included: wages, working with clients with mental health and substance use issues, the increased complexity of counselling, long waitlists, services for young women, sexual assault of young women, working with immigrant women, the lack of interpretation available, the need for more social housing, the need for increased STV funding, childcare and transportation.

VI.3. Meetings with VSCPD

On numerous occasions this year the Association met with VSCPD to bring forward and discuss emerging issues, including:

- **Impact of Victim Services Work:** VSCPD recently organized a focus group to discuss the impact of victim services work. The focus group included VSCPD staff, representatives from Police Victim Services of BC, this Association, and frontline workers. Prior to this meeting, the Association gathered input from frontline workers through a focus group and questionnaires. The participants discussed how the work affects workers, what supports are currently in place, and ideas for



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what more could be done to support workers to deal with vicarious trauma. Over the past 10 years, the Association has been speaking to the Division about the importance of providing victim services workers with support similar to that provided to the STV Counsellors. We have put forward how critical it is for those doing front line work, who often see the results of heinous crimes right after they have been committed. We are pleased to say that this year, the Division began providing this support to the programs.

- **VisDA (Victim Service Delivery Analysis):** The Association is pleased to be participating in VSCPD's VisDA Project as a "key advisor," along with Police Victim Services of BC. The project will assess the current delivery of victim services, and identify gaps, unmet and emerging needs, barriers to service and possibilities for new service delivery models and funding models. The Division intends to ensure that services are "victim-centered, inclusive and accessible."
- **Olympic Coordination:** The Association is an active member of the VSCPD committee responsible for coordinating victim services during the 2010 Olympics. Committee meetings are focused on ensuring there will be enough services in place, before, during and after the games.
- **Victim Court Support Pilot Project:** The Association provided feedback on VSCPD's Victim Court Support Pilot Project, which began in March 2007. This project places a victim court support caseworker at the Port Coquitlam Courthouse, to work with the justice system and existing victim service programs. We provided feedback on the framework for the project.

VI.4. Meeting with Attorney General, Deputy Attorney General and Assistant Deputy

The BCASVACP and CCWS met with Attorney General Wally Oppal and Deputy Attorney General Allan Seckel regarding critical issues for survivors of violence, in particular, chronic lack of referrals from police and PBVS to CBVAP. Allan Seckel committed to looking into Crown policy and relevant legislation with a view to improving referrals.

VI.5. Meeting with Deputies

In September 2007, the Association and CCWS, along with BC/Yukon Society of Transition Houses and BC Institute Against Family Violence, met with Deputy Ministers, Assistant Deputy Ministers, Directors and Contract Managers from MCS and MPSSG. We spoke with Ministry staff about a number of critical emerging issues:

- Need for culturally specific victim services for Aboriginal women and immigrant women, including outreach services.
- Lack of interpretation services for victim services serving women for whom English is not a first language.
- Need for accessible treatment services for "voluntary" men (men who are not court ordered into treatment).
- Lack of a justice system policy on sexual assault.
- Need for counselling services for young women who have been sexually assaulted.

- Need to better enable police and other emergency responders to proactively refer victims to Community-Based Victim Services to avoid a situation where women fall through the cracks.
- Need to address and clarify the relationship between legitimate privacy safeguards and the potential need to release certain information quickly, especially in domestic violence cases.
- Need to develop a Provincial High Risk Case Coordination Protocol Framework for domestic violence cases as has been done in the Province of Nova Scotia.
- Need for a senior inter-ministry violence against women coordinating body to be linked with the CCWS Provincial Working Group with authority to take action on recommendations from the CCWS Working Group.

We were pleased to see the positive reception that our discussion received and hope to have more information in the near future in response to our requests.

VI.6. RFP Process for MCS Programs

As you are aware, programs funded by MCS were informed last year that they might have to go through an RFP process to have core funding renewed, starting in the 2007/08 fiscal year. STV programs expressed their concerns to us that this process would lead to serious destabilization in the anti-violence sector. We were able to communicate these concerns to MCS, and were pleased that the Ministry decided not to go ahead with RFPs for STV programs and were open to hearing our concerns and taking action on them. This is a positive development for the programs and women in BC who require the services that these programs have spent years developing. The Association led this effort, in collaboration with BCYSTH.

VI.7. NVPC Advisory

The Association was invited to take part in the inaugural meeting of the National Victim Policy Centre's Advisory Committee. The ED has been appointed for a term of three years to provide advice to the federal government on policy and legislation concerning victims.

VI.8. Provincial Integrated Recovery Council

This interagency provincial committee, hosted by the PEP and ESS, Ministry of Public Safety and Solicitor General, consists of a cross section of crisis intervention and planning agencies looking at a coordinated disaster response. PIRC members communicate regularly via email to seek out support, information and resources from each other. For example, PIRC members receive regular information about current fires, floods, etc. This information is valuable to the Association, as we can pass it on to our members so that they are more prepared to respond to disasters in their communities.

VI.9. Non Profit/Government Task Force

The Provincial government has embarked on a new initiative to improve their relationship with the non-profit sector in BC. The initiative was born out of an ADM's committee. There is an overall Task Force and three sub task forces:



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1) Procurement, 2) Capacity Building, 3) Working Together. The Association was asked to join the Working Together Task Force and has been an active contributing member since February, 2008.

VI.10. Multi BC Domestic Violence Training

The Ministry of Multiculturalism through the AG has been asked by the AG to provide training on DV to all the immigrant and settlement workers in BC and to bring them together with anti violence workers. The Association was asked to join a committee to assist with the development and delivery of a two-day pilot program. We contributed to the overall program, acted as speakers at the event and assisted with the selection of anti violence delegates.

VII. OTHER CONSULTATION AND COLLABORATION

VII.1. Save Our Daughters Coalition

The Association has been participating in this Surrey-based coalition that works to address violence against women in South Asian communities (more info at www.saveourdaughters.ca). We are a member of the Core Group for the Coalition as well as a member of the Mapping the Services working group, which is developing a resource directory for women and service providers. The directory will include services available in specific languages. The SODC has plans to create a document that looks like a passport that will contain information about violence and about services available. It would be given to immigrant women before they arrived in BC.

VII.2. Legal Education and Preventing Violence (LEAPV), MOSAIC

We are on the Advisory Committee for this project. The project will be responsible for providing the South Asian community with legal education on violence prevention with a focus on women, using the media. This is a three-year project funded by the Law Foundation. The goal of the project is to enhance the safety of women and children in the South Asian community and increase access to the justice system by providing legal information in order to eliminate barriers.

VII.3. Legal Services Society Collaboration

The Association, BCYSTH and Legal Services Society (LSS) have entered into a formal memorandum of understanding. We have agreed to share information and provide trainers at each other's training events, and LSS has agreed to provide articles for the Association and BCYSTH newsletters on relevant legal issues.

VII.4. Symposium: Homicides in Domestic Violence Cases in BC: Prevention, Intervention and Accountability

The BC/Yukon Society of Transition Houses held this symposium in September 2007 to examine homicides in domestic violence cases and share lessons from other jurisdictions. Because of our history of leadership on this issue, the Association was asked to moderate at the event.



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VIII. OTHER

VIII.1. BCASVACP Publication Used By Feminist Activists in Japan

Maggie Ziegler, a therapist who has developed workshops and training materials for the Association, recently travelled to Japan to work with anti-violence activists. The activists are using the BCASVACP's STV Best Practices Manual to help them in their work of raising awareness and providing resources related to familial sexual abuse in Japan.

VIII.2. Sexual Assault Protocol Survey

We are now analyzing the results of a survey we did with our programs about sexual assault protocol in their communities. We will use the information to create a template for communities to use who wish to develop protocols.

VIII.3. Dual Arrests Survey

In response to the growing concerns across BC about the number of women reporting that women are being arrested in DV situations, the Association did a survey with all of our programs to get numbers and communities identified where there are significant problems. We are working with CCWS to negotiate some solutions with E Division.

VIII.4. Celebrating Cowichan WAWAW 25-Year Anniversary

The Association was asked to be present at their community breakfast and to speak and provide an historical overview of anti-violence work in BC. We of course were honored to travel to Duncan to honor the agency.

VIII.5. Family Services of North Vancouver

The Association was asked to be present at their Annual meeting and to speak and provide an overview of anti-violence work in BC and how that agency is meeting the needs of families dealing with violence throughout all of their programs. The event was very successful.



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Appendix A:

Membership Listing

BCASVACP Current Membership

AGENCY NAME	PROGRAM NAME	TYPE
100 Mile House Women's Centre Society	STV Counselling Program	STV
Abbotsford Community Services	Abbotsford Specialized Victim Assistance Program	CBVAP
Abbotsford Community Services	Abuse Counselling and Support Services	STV
Abbotsford Community Services	Multicultural Specialized Victim Assistance Program	CBVAP
Abbotsford Community Services	Mission Specialized Victim Assistance Program	CBVAP
Aboriginal Health Services – Vancouver Coastal Health	Aboriginal Wellness Program	CBVAP
Alberni Community and Women's Services Society	Community Based Victim Service Program	CBVAP
Alberni Community and Women's Services Society	STV Counselling Program	STV
Alberni Community and Women's Services Society	Outreach Program	STV ORS
Arrow and Slokan Lakes Community Services	Stopping the Violence Counselling Program	STV
Arrow and Slokan Lakes Community Services	STV Outreach Program	STV ORS
Atira Women's Resource Society	Stopping the Violence Counselling Program	STV
Battered Women's Support Services	Stopping the Violence Counselling Program	STV
Battered Women's Support Services	Specialized Victim Services	CBVAP
BC Women's Hospital	Sexual Assault Support Services	OSP
Bella Coola Community Support Society	Bella Coola Victim Assistance Program	CBVAP
Bella Coola Community Support Society	Women's Counselling Program	STV
Bella Coola Community Support Society	Women's Outreach Program	STV ORS
Boundary Family & Individual Services Society	DAWN – Counselling Program for Women	STV
Boundary Family & Individual Services Society	Women's Outreach Program	STV ORS

AGENCY NAME	PROGRAM NAME	TYPE
Burnaby Family Life Institute	Stopping Violence Against Women Program	STV
Cameray Centre	Specialized Victim Assistance Program	CBVAP
Campbell River Family Services Society	Community Based Victim Service Program	CBVAP
Campbell River & North Island Transition Society	STV Counselling Program	STV
Castlegar & District Community Services Centre	Stopping the Violence Counselling Program	STV
Castlegar & District Community Services Centre	STV Women's Outreach Program	STV ORS
Central Okanagan Elizabeth Fry Society	Specialized Victim Assistance Program	CBVAP
Central Okanagan Elizabeth Fry Society	Women's Outreach Services	STV ORS
Chetwynd Women's Resource Society	Stopping the Violence Counselling Program	STV
Child Abuse Prevention & Counselling Society of Greater Victoria (Mary Manning Centre)	Victim Service Program	CBVAP
Chilliwack Community Services	Specialized Victim Assistance Program	CBVAP
Chimo Crisis Services	Stopping the Violence Counselling Program	STV
Chinese Community Policing Centre	Specialized Victim Services	CBVAP
Community Connections (Revelstoke) Society	Choices for Women	STV
Community Connections (Revelstoke) Society	STV Outreach Program	STV ORS
Comox Valley Family Services Association	Community Based Victim Services	CBVAP
Comox Valley Transition Society	Stopping the Violence Counselling Program	STV
Contact Women's Group Society	Women's Counselling Program	STV
Cowichan Women Against Violence Society	STV Counselling Program	STV
Cowichan Women Against Violence Society	Specialized Victim Service	CBVAP
Creston & District Community Resource Centre	Stopping the Violence Counselling Program	STV
Cythera Transition House Society	STV Counselling Program	STV
Cythera Transition House Society	Multicultural Services	STV ORS

AGENCY NAME	PROGRAM NAME	TYPE
Deltassist Family and Community Services Society	Stopping the Violence Counselling Program	STV
Deltassist Family and Community Services Society	Alternatives to Violence	STV ORS
District 69 Family Resource Association	Stopping the Violence Counselling Program	STV
DIVERSEcity Community Resources Society	STV Counselling Program	STV
DIVERSEcity Community Resources Society	STV Multicultural Program	STV ORS
Downtown Eastside Women's Centre	Specialized Victim Assistance Program	CBVAP
Family Resource Centre of Invermere	STV Counselling Program – Women in Crisis	STV
Family Resource Centre of Invermere	STV Outreach Program	STV ORS
Family Resource Centre for the North Okanagan	Stopping the Violence Counselling Program	STV
Family Services of Greater Vancouver	New West Stopping the Violence Program	STV
Family Services of Greater Vancouver – VISAC	Adult Services Program	STV
Family Services of Greater Vancouver – TASA Counselling Centre	STV Counselling Program	STV
Family Services of Greater Vancouver – VISAC	Victim Support Services	CBVAP
Family Services of Greater Vancouver	Burnaby/New West Community Based Victim Services Program	CBVAP
Family Services of Greater Vancouver	Vancouver Domestic Violence Unit (DVU)	CBVAP
Family Services of the North Shore	Stopping the Violence Counselling Program	STV
Family Violence Resource Centre	Sexual Abuse Intervention Program	SAIP
Fernie Women's Resource & Drop-In Centre	STV Counselling Program, Fernie	STV
Fernie Women's Resource & Drop-In Centre	STV Counselling Program, Elkford	STV
Fernie Women's Resource & Drop-In Centre	STV Outreach Program	STV ORS
Fireweed Collective Society	STV Counselling Program	STV
Fireweed Collective Society	STV Outreach Program	STV ORS

AGENCY NAME	PROGRAM NAME	TYPE
Gitxsan Unlocking Aboriginal Justice Society	Specialized Victim Assistance Program	CBVAP
Golden Family Centre Society	Abuse Recovery Program – Stopping the Violence Program	STV
Golden Women’s Resource Centre Society	Golden Outreach Program	STV ORS
Haida Gwaii Society for Community Peace	STV Counselling Program	STV
Haven Society	STV Counselling Program	STV
Haven Society	Community Victim Services/Women’s Assault Program	CBVAP
Haven Society	Haven Outreach Services	STV ORS
Haven Society	Haven Society Community Victim Services, Parksville	CBVAP
Hope & Area Transition Society	Stopping the Violence Counselling Program	STV
Information Services Vancouver	VictimLINK	CBVAP
Interior Health Authority/Enderby Community Health Centre	STV Counselling Program	STV
Ishtar Transition Housing Society	Stopping the Violence Against Women Program, Langley	STV
Ishtar Transition Housing Society	Stopping the Violence Against Women Program, Aldergrove	STV
Ishtar Transition Housing Society	Ishtar Community Based Victim Services	CBVAP
Island Women Against Violence	Stopping the Violence Counselling Program	STV
Island Women Against Violence	Women’s Outreach Services	STV ORS
Jubilee Care/Canadian Mental Health Association	Community Based Victim Services	CBVAP
Kelowna Family Centre	STV Counselling Program	STV
Kootenai Community Centre Society	Creston Outreach Program	STV ORS
Ksan House Society	Stopping Violence Against Women Program	STV
Ksan House Society	Stopping the Violence Outreach Program	STV ORS

AGENCY NAME	PROGRAM NAME	TYPE
Ksan House Society	Specialized Victim Assistance Program	CBVAP
Laichwiltach Family Life Society	Stopping the Violence Outreach Program, Gold River	STV ORS
Laichwiltach Family Life Society	Stopping the Violence Outreach Program, Campbell River	STV ORS
Lillooet Friendship Centre Society	CHOICES - STV Counselling Program	STV
Lillooet Friendship Centre Society	Lillooet Community Victim Assistance Program	CBVAP
Lower Similkameen Community Services Society	LSCSS Stopping the Violence Program	STV
Mackenzie Counselling Services Society	Connections	STV
Maple Ridge / Pitt Meadows Community Services	Specialized Victim Services	CBVAP
Marguerite Dixon Transition Society	Marguerite Dixon STV Counselling Program	STV
MOSAIC	Stopping the Violence Counselling Program	STV
MOSAIC	Multicultural Outreach Program	STV ORS
MOSAIC	Multicultural Victim Services Program	CBVAP
Namgis First Nation, Namgis Health Centre'	Namgis Victim Assistance Program	CBVAP
Nelson Community Services Centre Society	STV Counselling Program	STV
Nelson Community Services Centre Society	STV Outreach Program	STV ORS
Nicola Valley Community Human Services Association	Nicola Family Therapy, STV Counselling Program	STV
North Coast Transition Society	Stopping the Violence Counselling Program	STV
North Coast Transition Society	Women's Outreach Program	STV ORS
North Island Crisis & Counselling Centre Society	Stopping the Violence Counselling Program	STV
North Island Crisis & Counselling Centre Society	Port Hardy Women's Outreach	STV ORS
North Island Survivors Healing Society	Stopping the Violence Counselling Program	STV

AGENCY NAME	PROGRAM NAME	TYPE
North Kootenay Lake Community Services Society	Stopping the Violence Counselling Program	STV
North Kootenay Lake Community Services Society	Community Based Victim Services	CBVAP
North Peace Community Resources Society	Women's Counselling Program	STV
North Peace Community Resources Society	Women's Outreach Program	STV ORS
North Peace Community Resources Society	Community Based Victim Services Program	CBVAP
Northern Society for Domestic Peace	Stopping the Violence Counselling, Smithers	STV
Northern Society for Domestic Peace	Stopping the Violence Counselling, Houston	STV
Northern Society for Domestic Peace	Specialized Victim Assistance	CBVAP
Northern Society for Domestic Peace	Stopping the Violence Outreach Services	STV ORS
Omineca Safe Home Society	Stopping the Violence Counselling Program	STV
Omineca Safe Home Society	Outreach Services	STV ORS
Pacific Centre Family Services Association	Stopping the Violence Counselling Program	STV
Powell River Community Services Association	Specialized Victim Support Services	CBVAP
Powell River & Region Transition House Society	Stopping the Violence Counselling Program	STV
Powell River & Region Transition House Society	Stopping the Violence Outreach Program	STV ORS
Prince George & District Elizabeth Fry Society	STV Counselling Program, Prince George	STV
Prince George & District Elizabeth Fry Society	Stopping the Violence Counselling Program, Burns Lake	STV
Prince George & District Elizabeth Fry Society	Specialized Victim Assistance Program	CBVAP
Prince George & District Elizabeth Fry Society	Quesnel Family & Sexual Victim Support Services	CBVAP
Prince George & District Elizabeth Fry Society	Women's Services Outreach	STV ORS
Prince George Native Friendship Centre	Specialized Victim Assistance Program	CBVAP
Prince Rupert Community Enrichment Society	Community Based Victim Services	CBVAP

AGENCY NAME	PROGRAM NAME	TYPE
Princeton General Hospital (Interior Health Authority)	STV Women's Counselling Program	STV
Queen Charlotte Islands Women's Society	Haida Gwaii Women's Counselling Program	STV
Queen Charlotte Islands Women's Society	Haida Gwaii Women's Outreach Services	STV ORS
Queen Charlotte Islands Women's Society	Haida Gwaii Victim Assistance Program, Queen Charlotte City	CBVAP
Queen Charlotte Islands Women's Society	Haida Gwaii Victim Assistance Program, Masset	CBVAP
Quesnel Women's Resource Centre	Women Against Violence (STV)	STV
Quesnel Women's Resource Centre	Stopping the Violence Outreach Program	STV ORS
Robson Valley Home Support Society	Stopping the Violence Counselling Program	STV
Robson Valley Home Support Society	Stopping the Violence Outreach Program	STV ORS
Sea To Sky Community Services	STV Counselling Program, Squamish	STV
Sea To Sky Community Services	STV Counselling Program, Pemberton	STV
Sea To Sky Community Services	STV Outreach Program	STV ORS
Shuswap Area Family Emergency (SAFE) Society	Stopping the Violence Counselling Program	STV
Shuswap Area Family Emergency (SAFE) Society	Community Based Victim Services	CBVAP
Shuswap Area Family Emergency (SAFE) Society	Stopping the Violence Outreach Program	STV ORS
Sooke Transition House Society	STV Counselling Program, Sooke	STV
Sooke Transition House Society	STV Counselling Program, Port Renfrew	STV
Sooke Transition House Society	STV Outreach Program	STV ORS
South Fraser Women's Services Society	STV Counselling Program, Surrey/ Cloverdale	STV
South Fraser Women's Services Society	STV Counselling Program, Surrey/White Rock	STV
South Okanagan Integrated Community Services Society – Desert Sun Counselling & Resource Centre	STV Counselling Program, Oliver	STV

AGENCY NAME	PROGRAM NAME	TYPE
South Okanagan Integrated Community Services Society – Desert Sun Counselling & Resource Centre	STV Counselling Program, Osoyoos	STV
South Okanagan Victim Assistance Society	Women's Counselling Program	STV
South Okanagan Victim Assistance Society	Specialized Victim Assistance Program	CBVAP
South Peace Community Resources Society	STV Counselling Program	STV
South Peace Community Resources Society	Specialized Victim Services	CBVAP
South Peace Community Resources Society	Dawson Creek Outreach	STV ORS
South Peace Community Resources Society	Tumbler Ridge Outreach	STV ORS
Summit Community Services Society	Stopping the Violence, Women's Counselling Program, Cranbrook	STV
Summit Community Services Society	Stopping the Violence, Women's Counselling Program, Kimberley	STV
Summit Community Services Society	Stopping the Violence Outreach Services	STV ORS
Summit Community Services Society	Community Based Victim Services	CBVAP
Sunshine Coast Community Services Society	Stopping the Violence Counselling Program	STV
Sunshine Coast Community Services Society	Family and Sexual Violence Victim Support Services	CBVAP
Sunshine Coast Community Services Society	Women's Outreach Program	STV ORS
Surpassing Our Survival (S.O.S.) Society	STV Counselling Program	STV
Surrey Women's Centre Society	Stopping the Violence Counselling Program	STV
Surrey Women's Centre Society	Surrey Community Victim Services	CBVAP
Tamitik Status of Women Association	Stopping the Violence Counselling Program	STV
Tamitik Status of Women Association	Outreach Program	STV ORS
The Advocacy Centre / Nelson CARES Society	Community Based Victim Assistance Program	CBVAP
The Alma Mater Society, UBC	Sexual Assault Support Centre	OSP
Trail Family & Individual Resource Centre	Specialized Victim Services	CBVAP

AGENCY NAME	PROGRAM NAME	TYPE
Trail Family & Individual Resource Centre	Stopping the Violence Counselling Program	STV
Tri-City Women's Resource Society	Stopping the Violence Counselling Program	STV
Tri-City Women's Resource Society	Community Based Victim Assistance Program	CBVAP
Tri-City Women's Resource Society	Outreach Program	STV ORS
Tumbler Ridge Counselling Services – Northern Health Authority (North East)	STV Counselling Program	STV
Vancouver Island Men's Trauma Counselling Society – Men's Trauma Centre	Men's Trauma Program: Victims Assistance	CBVAP
Vancouver & Lower Mainland Multicultural Family Support Services Society	Stopping the Violence Counselling Program	STV
Vancouver & Lower Mainland Multicultural Family Support Services Society	Victim Services Program	CBVAP
Vernon Women's Transition House Society	Stopping the Violence Counselling Program	STV
Vernon Women's Transition House Society	Specialized Victim Assistance Program	CBVAP
Vernon Women's Transition House Society	Outreach Services	STV ORS
Victoria Women's Sexual Assault Centre	Historical Abuse Program - STV Counselling Program	STV
Victoria Women's Sexual Assault Centre	Sexual Violence Victim Services	CBVAP
Victoria Women's Transition House Society	Spousal Assault Victim Support Program	CBVAP
Victoria Women's Transition House Society	STV Counselling Program	STV
Westcoast Community Resources Society	STV Counselling Program	STV
Westcoast Community Resources Society	Women's Outreach Program	STV ORS
Women Against Violence Against Women Rape Crisis Centre (WAVAW/RCC)	Stopping the Violence Counselling Program	STV
Women Against Violence Against Women Rape Crisis Centre (WAVAW/RCC)	Victim Services Program	CBVAP
Women's Resource Society of the Fraser Valley	Abbotsford Women's Support Services	STV
Women's Resource Society of the Fraser Valley	Mission Women's Support Services	STV

AGENCY NAME	PROGRAM NAME	TYPE
Women's Resource Society of the Fraser Valley	Multicultural Outreach, Abbotsford	STV ORS
Women's Resource Society of the Fraser Valley	Multicultural Outreach, Mission	STV ORS
Women's Resource Society of the Fraser Valley	STV Outreach Program	STV ORS
Yellowhead Community Services	STV Counselling Program	STV



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Appendix B:

Audited Financial Statements