Ending Violence
ASSOCIATION OF BC

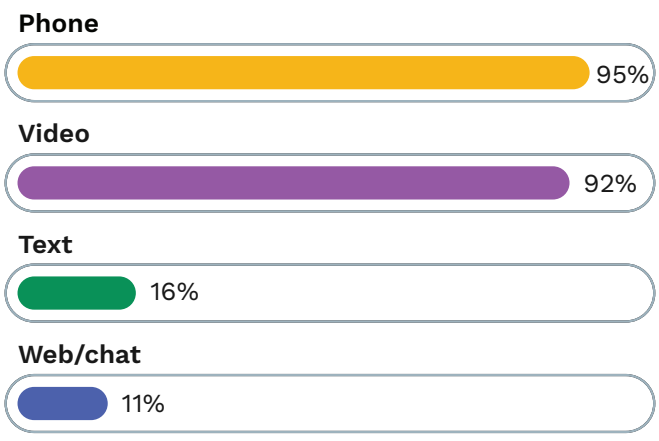
# Virtual STV Counselling Service Delivery

In 2025, EVA BC surveyed Stopping the Violence (STV) counsellors across BC to gain insight into how they deliver the program. The purpose of this infographic is to highlight information provided by STV counsellors about virtual service delivery of their program.



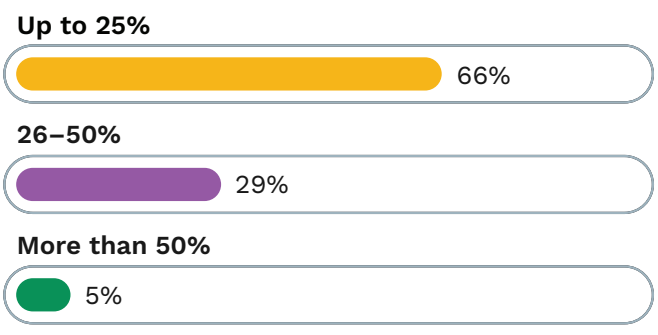
## Do STVC programs offer virtual counselling?

97% of STVC programs offer some form of virtual counselling.




## What proportion of STV services are delivered virtually?

66% of counsellors report that only up to 25% of their services are delivered virtually, indicating that most services are still in-person.




## How is virtual counselling used with underserved communities?

Virtual counselling is reported to be more frequently used with survivors in rural and remote communities than for other underserved communities.

Percentages reflect the frequency of reported virtual service provision across identified groups.

**32%**
Rural and remote communities

**5%**
2SLGBTQIA+ survivors

## How does virtual delivery impact accessibility?

Virtual delivery is reported to both reduce access barriers and introduce new challenges related to privacy and technology.

### Reported increases in accessibility

- Eliminates travel barriers
- Increases comfort for survivors receiving services at home
- Reduces community-based stigmas around counselling

### Reported barriers to accessibility

- Safety and privacy concerns
- Limited access to technology
- Communication challenges

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